

**Dispatch of Medical Interpreters
Requests Regarding Preventative Measures Against the Spread of COVID-19**

- Please submit the "Check Sheet for Dispatching Medical Interpreters" no earlier than one week, and no later than three days before the day of consultation.

Regarding the Check Sheet

- The check sheet is only used by SPIRA to determine whether to accept requests or not. Some medical institutions have different criteria, and if you do not meet those criteria, you may not be able to enter the facility. Please check the criteria of each medical institution by yourself. If you are unable to check this by yourself, please contact us.
- If there is any change in any item on the check sheet between its submission and the date of consultation, please contact us immediately.
- Please note that we may not be able to dispatch an interpreter depending on how you answered the check sheet. We ask for your kind understanding and cooperation.

- Please wash or disinfect your hands before meeting with the interpreter.
- Please wear a mask or face shield.
- Please practice social distancing.
- Wearing a mask and practicing social distancing may make it difficult to hear each other's voices. Try to speak in an easy-to-hear volume.
- If you need to remove the mask for medical examination, please refrain from speaking with the mask removed as much as possible, and please be aware of any droplets you might be spreading. The interpreter may choose to leave the room at their own discretion. Please note that in such a case the interpreter will translate before and after the examination.
- Please cooperate with the preventative measures against infection implemented by the medical institution(s) you are visiting.
- If you experience symptoms such as a fever or cough between submission of the check sheet and the date of consultation, please contact SPIRA immediately.
- Medical interpreters will only provide interpretation at the medical institution you are visiting. For help with any other problems, please contact the Center for Multicultural Society in Saga. (Contact details can be found below.)

For Inquiries

Saga Prefecture International Relations Association

Tel.: 0952-25-7921/Fax: 0952-26-2055 / E-mail: medical@spira.or.jp

General Consultation Counter for Foreign Residents

Center for Multicultural Society in Saga

Tel.: 0952-22-7830 / E-mail: info@spira.or.jp

Scan the QR code for our official LINE account→

